

## Student Complaint/Grievance Procedure

### Distance Education Programs

All students both residential or via distance education are encouraged to follow the institutions Student Complaint/Grievance process. Information on procedures for student complaints can be located within the campus catalog and can be accessed on the Institutions website at <https://www.lincolntech.edu/> and selecting the students specific Lincoln Tech campus. Catalogs are located under Student Consumer information on each of the campuses home page.

Lincoln College of Technology participates in SARA which is a voluntary State Authorization Reciprocity Agreement among member states which establishes national standards for interstate offerings of postsecondary distance education courses and programs.

Distance Education students residing in other states may contact the Indiana Commission for Higher Education concerning complaints after having completed the institution's student complaint process. Contact information for the [Indiana Commission for Higher Education](#) may be found below or by accessing the [State SARA Website](#).

INDIANA COMMISSION FOR HIGHER EDUCATION/  
INDIANA BOARD FOR PROPRIETARY EDUCATION  
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