

Texas Workforce Commission

NOTICE Student Complaint Policy

Dear Student,

This school has a Certificate of Approval from the Texas Workforce Commission (TWC).

The TWC-assigned school number is S0188.

The programs offered by Lincoln College of Technology are approved by TWC and the school is currently accredited by the Accrediting Commission of Career Schools and Colleges (ACCSC). In addition, a certificate of authorization has been granted by the Texas Higher Education Coordinating Board (THECB) to offer an Associate of Applied Science degree program. Further, the Master Certified Automotive Technology, Master Certified Diesel and Truck Technology, and Master Certified Truck with Automotive Technology programs are certified by the National Automotive Technicians Education Foundation (NATEF).

Students must address their concerns about this school or any of its educational programs by following the grievance process outlined in the school's catalog. Schools are responsible for ensuring and documenting that all students have received a copy of the school's grievance procedures and for describing these procedures in the school's published catalog. If, as a student, you were not provided with this information, please inform school management.

Students dissatisfied with this school's response to their complaint or who are not able to file a complaint with the school, can file a formal complaint with TWC, as well as with other relevant agencies or accreditors.

Information on filing a complaint with TWC can be found on TWC's Career Schools and Colleges Website at

http://csc.twc.state.tx.us/