
**Frequently Asked Questions and Answers for Recipients of an Emergency Financial Aid Grant
Under the Coronavirus Response and Relief Supplemental Appropriations Act, 2021 (CRRSAA)
and American Rescue Plan (ARP)**

- Q1. Does this Emergency Financial Aid Grant need to be repaid to the federal government or to my school?**
- A1. No. This is a grant provided to you as an eligible student through the CRRSAA and ARP. There will be no request from the U.S. Department of Education or our school for it to be repaid.
- Q2. What types of things should I consider using this Emergency Financial Aid Grant for?**
- A2. Emergency financial aid grants may be used by students for any component of their cost of attendance or for emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care) or child care. Students determine how they may use their emergency financial aid grant within the allowable uses.
- Q3. How did my school determine who was eligible for an Emergency Financial Aid Grant?**
- A3. The U.S. Department of Education provided guidance that institutions prioritize students with exceptional need, such as students who receive Pell Grants or are undergraduates with extraordinary financial circumstances, in awarding emergency financial aid grants to students. Students do not need to be receiving federal student aid, or be eligible for federal student aid, in order to be awarded an Emergency Financial Aid Grant from funding allocated to our school from the CRRSAA or ARP.
- Q4. How will I receive the Emergency Financial Aid Grant from my school?**
- A4. Your school will distribute the ADP cards at the business office. You will be notified when the cards have been received by your school and when the cards can be picked up.
- Q5. I have received an ADP Wisely Pay Card with the Emergency Grant funding. How do I determine the amount on the Wisely Pay Card?**
- A5. You can determine the amount of your grant by activating your Wisely Pay Card at www.activatewisely.com or with the *myWisely* mobile app that can be downloaded on any Apple or Android phone.
- Q6. Can I use the debit card to obtain cash at an ATM?**
- A6. Yes. There are over 80,000 in network and surcharge-free ATMs that can be used to obtain cash.
- Q7. What happens if I am having problems with my ADP Wisely Card?**
- A7. Please contact ADP at their 24/7 Cardholder Services toll free telephone number at (866) 313-6901.
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Q8. I lost my ADP Wisely Card and there is still grant funds available for me to use. What should I do?

A8. Please contact ADP at their 24/7 Cardholder Services toll-free telephone number at (866) 313-6901. Up to one free card will be issued if you lost your card.

Q9. I am a student who received an Emergency Financial Aid Grant under the CRRSAA and ARP. Will the grant funds be included in my gross income for 2021 or any future years?

A9. No. Emergency financial aid grants made by a federal agency, State, Indian tribe, higher education institution or scholarship-granting organization (including a tribal organization) to a student because of an event related to the COVID-19 national emergency are not included in the student's gross income. For more information, please see the Internal Revenue Service (IRS) bulletin [Higher Education Emergency Grants Frequently Asked Questions | Internal Revenue Service \(irs.gov\)](#) (May 18, 2021).

Q10. I have a question as to anything related to my Emergency Financial Aid Grant under the CRRSAA and ARP. Who should I contact?

A10. Please contact your school's business office staff, either by phone or in person. You can also e-mail HEERF@lincolntech.edu.

Q11. Where can I find additional information about the CRRSAA and ARP?

A11. You can find more information on:

CRRSAA at <https://www2.ed.gov/about/offices/list/ope/crrsaa.html>; and

ARP at <https://www2.ed.gov/about/offices/list/ope/arp.html>.
